



Marcy Levy Shankman, Ph.D. is a leadership development professional with over 20 years of experience working with individuals, groups, teams, and organizations. As the founder and owner of MLS Consulting, LLC, Marcy's commitment to consulting comes from a passion for helping individuals and organizations leverage their strengths and increase their impact. Working on initiatives that drive individual, team, or organizational change is a top priority, and Marcy does this through designing and delivering powerful learning experiences for her clients through consulting, coaching, training, and facilitation services. Recent clients include Microsoft, Owens Corning, and Cuyahoga Community College (Cleveland, OH).

Most recently, Marcy served as the inaugural Chief Organizational Learning Officer for the Cleveland Metropolitan School District. In that role, Marcy had primary responsibility for designing and leading an organization-wide learning strategy for a diverse workforce of over 6500 individuals. Marcy facilitated organizational development strategies, coached senior and executive leaders, and created/co-created 3 distinct District-wide learning series. Prior to this position, Marcy served as the executive leadership coach and organizational development strategist for the District for five years (2016-2021).

From 2012-2016, Marcy was the Vice President of Strategy and Director of Leadership Cleveland for the Cleveland Leadership Center. This is when Marcy deeply connected with the community of Cleveland and discovered that collaborative leadership is a practice that many organizational leaders from diverse sectors had not spent intentional time learning much about.

Marcy is also an author and an instructor in higher education. She co-authored [Emotionally Intelligent Leadership: A Guide for Students](#) and its corresponding suite of companion resources, published in 2015, and continues to write articles and book chapters on the topic. More recently, in 2022 she co-edited a monograph on the effective and ethical use of leadership assessments for the New Directions in Student Leadership series. She has taught both undergraduates and graduates, most recently for graduate students at John Carroll University.

Prior to moving to Cleveland, Marcy held professional positions with Indiana University, the Hillel Foundation, and the University of Iowa. In addition to a Bachelor of Arts from the College of William and Mary and a Master of Arts from the University of Maryland at College Park, Marcy earned her Ph.D. from Indiana University in higher education administration in 2001.

Marcy is an active volunteer and continues to enjoy travel, gardening, reading, and spending time with family and friends.



**MARCY LEVY SHANKMAN, Ph.D.**

[www.mlsconsulting.net](http://www.mlsconsulting.net)  
[shankman@mlsconsulting.net](mailto:shankman@mlsconsulting.net)  
216.513.5673